**Yoshie Yarman**

FDM Consultant

**Profile**

Yoshie is an innovative individual with excellent working knowledge of core IT packages. He has experience working on a variety of projects within different sectors following methodologies such as Agile and Waterfall whilst incorporating lean six sigma principles. Alongside with excellent communication and interpersonal skills gained from working collaboratively with senior and operational level stakeholders in workshop environments to elicit requirements then reporting at appropriate levels.

He adopts a pragmatic approach with a key focus to minimise waste, maintain a high standard of quality that adds value. Dedicated to professional development he continuously participates in training both inhouse and externally to maintain a reputation of delivering a high-quality service within a short time frame. His strong problem solving and analytical capabilities would be an asset to any working environment.

**FDM Employment History**

**Health and Safety Executive, Liverpool. July 2018 – March 2020**

***Change & Business Improvement Analyst***

Lead Business Analyst for Biocides regime within Chemical Regulatory Department focused on EU Exit Project.

* Conducted discovery work into relatively new software to benefit the regime, going out-of-scope of original responsibilities.
* Worked collaboratively with digital programmes, customer insight, technology, and operations teams to support the delivery of services and functions, which were efficient, effective and customer focused.
* Gathered requirements via facilitating workshops, one to one interviews and other techniques.
* Understood and documented the baseline and current state of services and functions, including end to end process and user journey mapping.
* Undertook business analytics, including performance and productivity baselines, demand analysis, impact and feasibility analysis, scenario modelling, activity-based costings and benefits tracking.
* Documented and supported the design of future state processes, workflows and user journeys, contributing to the production of full end to end target operating models.
* Identified and assessed business change opportunities though forward “scouting”.
* Undertook and managed user acceptance testing to ensure solutions match business and customer requirements.
* Supported the build of comprehensive business cases, working with our finance team to develop cost/benefit models, and track benefits realisation post implementation.
* Supported a coherent, consistent and compelling experience for service users and employees across the end to end process.
* Ensured ongoing process and operational performance through the development of KPIs and management dashboards.
* Supported the development and communication of change and business improvement principles, guidelines and best practice throughout HSE to build knowledge and optimise service delivery.

**HSBC, London. November 2017 – June 2018**

***Data Factory, Data Analysis/Modelling Analyst***

Part of the HSBC Global Standards project in Financial Crime and Compliance, focusing on KYC and CDD within the financial world an outcome of the deferred prosecution act (DPA).

* Followed the ETL principle, where the focus was on transforming the data by cleaning/enriching the data, so it was fit for use and loading into the DBMS
* Exposure to DBMS, OWS (Oracle Watchlist Screening) running matching jobs on a per feed basis in order to obtain the resulting customer screening alert volumes and match rules data as an output.
* Build and maintain trends on all alert volumes for all customer feeds to assist with understanding patterns of alert behaviour and forecasting alert volumes.
* Then relayed the completed analysis of the data into a report form to be sent to other departments for further investigation relating to ‘KYC’(Know your client) and ‘CDD’ (Customer due diligence)
* Exposure to other programs such as SSH (Putty) & FTP server (WinSCP) to be used alongside DBMS to aid in current role and responsibilities.

**Royal Bank of Canada, London. May 2017 – October 2017**

***Capital Markets, Analyst***

Short-term contract within Capital Markets, a fast paced and competitive market. Replaced a staff member leaving a few days after start date, it was necessary to absorb relevant information in a short period time; essentially showing the ability to hit the ground running in new environments.

* Ensured accurate, timely monitoring and settlement of all Derivatives cash transactions, whilst providing pre-trade support.
* Investigated queries thoroughly and resolved accordingly via daily monitoring and filing of relevant email inboxes.
* Acted as an important link between the Front Office, the market, customers and various back office areas and ensured transactions were correct matched and risk accessed.

**FDM Training**

**FDM Academy, Leeds. December 2016 – February 2017**

Yoshie has completed the Business Analysis programme. This programme included the following modules:

1. **Professional Skills**
2. **SQL**
3. **Excel/VBA**
4. **Business Analysis (with BCS Exam)**
5. **Investigation Techniques/Stakeholder Management/Teamwork**
6. **Business Case/Risk Management/Business Process Modelling**
7. **Financial Industry Awareness (FIA)**
8. **IS Modelling and Testing Techniques**
9. **Requirements Engineering and Delivering Change**

**Education**

**De Montfort University September 2009 – May 2012**

**Degree**: Pharmaceutical and Cosmetic Science, 2:2

**Sutton Coldfield College September 2007 – July 2009**

**A-Levels:** Mathematics, Physics, Chemistry & Biology

**Further Qualifications:**

BA Foundation Certificate

CIMA Foundation Certificate (partial)

**Interests & Activities**

Yoshie regularly attends the gym, as it helps to keep him in shape; this gives him a natural drive to do tasks at the best of his ability. His technical skills stem from his interest within new technology and have resulted in him being responsible for the maintaining of majority of technology items among his friends and relations. Yoshie has been involved in a variety of sports and clubs, one of them being Birmingham Exiles Rugby Club where his teamwork capabilities are maintained.